

A QUALITY PRODUCT FROM **VNC**

godry[®]
waterproofing solutions



ROOFSHIELD™

WARRANTY BOOKLET



VNC Electrodes,
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Tamil Nadu, India.

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A TWO-IN-ONE VALUE.

GODRY ROOFSHIELD is a heat reflective acrylic waterproof coating for all types of exposed roofs, slabs and terraces. It's long lasting glossy white colour and specially added micro spears reflects solar radiation back into the atmosphere, reduces heat conductivity and keeps the interior of the building cooler.

GODRY ROOFSHIELD forms an elastic and tough membrane that provides excellent resistance against ingress of water. Thus, this coating combines the benefits of waterproofing as well as heat reduction in a single product. Ensuring value for money for customers.

In this document, "VNC" or "Company" means VNC Electrodes, manufacturer of GODRY ROOFSHIELD; "Product" means GODRY ROOFSHIELD.

To register, please call us at 1800 599 3939 or visit www.godry.co.in to comply with the requisites.

WARRANTY COVER

GODRY ROOFSHIELD offers 8 years waterproofing warranty. This warranty covers external ingress of water through the protected roofs, terraces or horizontal slabs.

EXTENT OF WARRANTY

Warranty shall apply where:

1. The total volume of the said product purchased and the usage in a particular site exceeds 20 litres
2. The product is applied as per the recommended application procedure
3. The roof, terrace or slabs where the product will be used is free from structural problems, cracks, water ponding, leakage or seepage

The company will only provide replacement cost for the product and labour for re-application of coating, as required to set right the coating failure in the affected portion only in accordance with liability as indicated in the 'Liability' section in this document.

WARRANTY EXCLUSION

Warranty will not be offered if:

- The product is not applied as per the application procedure recommended by the company
- If the product is applied in areas other than the recommended areas of application
- The purchased products are well within its shelf life
- Intermittent dripping of water due to proximity of vegetation or air-conditioning units or any other sources of water leakage like potted plants, plants or water flow from overhead tank etc.
- Growth of algae or fungus on surfaces that affects the substrate where the products have been applied
- The product is not used within 90 (ninety) days from the date of purchase
- In case a portion of the surface has not been treated with the product
- Defects in the design of the building, including inadequate drainage system, settlement, movement or other structural defect
- Building or structural expansion or additions or reductions shifting, distortion, failure or cracking of building components

- The warranty will not cover Coating Failure due to factors which are beyond the control of the company, including but not limited to:
- Structural defects, moss and other vegetative growth, water leakage and seepage in the building structure, staining due to water logging/stagnant water and natural calamities such as earthquakes, cyclones and flooding
- Damages caused by vandalism, accidents and fire
- The Warranty shall be subject to the terms, conditions and provisions mentioned herein

LIABILITIES

1. The Company's maximum liability is limited to the repair of the coating failure (including labour cost) in the affected portion to the extent of the value equal to the original purchase price of the products ("replacement cost").
2. The company, in its sole discretion shall be entitled to appoint a contractor or approve/reject the contractor appointed by the customer.
3. The labour rate will be determined by the company and it will be a reflection of the current prevailing market labour rates and the same will not be disputed by the customer, at any point of time. The labour rate may be determined on the basis of a per sq.ft. rate or on a daily wages rate. The customer will be liable for the balance costs, which are not company's obligations, as indicated above.
4. The company will not be liable for any indirect or consequential loss or damages to the customer.

CLAIMS AND REPAIRS

1. Any claim made in terms of this warranty shall be made within 30 days of the consumer discovering any defect, damage or failure which gives rise to a claim.
2. The consumer shall forthwith notify the Company of the claim providing full details thereof, and shall set out the basis on which it believes that the Company is liable in terms of the Warranty
3. The Company reserves the right to carry out inspections of GODRY ROOFSHIELD application process, in which ROOFSHIELD is alleged to have failed and to perform any tests in respect thereof, and may do so either by itself or by means of any person nominated by it. Prior to such inspection or testing, the consumer shall not be entitled to perform any repairs to or remove or tamper with any part of the GODRY ROOFSHIELD.
4. The Company shall use its best endeavours to ensure that GODRY ROOFSHIELD required for repairs is available as soon as possible at the place where the repairs are to be carried out, but does not assume liability for any delay caused in this respect.
5. The Company, in its sole discretion shall be entitled to
 - Control/monitor re-coating which is to be carried out in accordance with all its specifications and instructions; and
 - Appoint a contractor or approve/reject the contractor appointed by the Customer.

PRODUCT APPLICATION PROCEDURE

Surface Preparation

1. Clean the surface thoroughly and ensure it is dry and is free from dust, dirt, grease, loose particles and any contamination.
2. New cementitious surfaces should be allowed to cure for minimum of 20 days before coating.
3. Damaged and uneven surfaces should be repaired using polymer-modified mortars and screeds.
4. Existing membranes/coatings have to be mechanically treated to achieve a gripping substrate. In case of bad adhesion, existing coating have to be removed.
5. Bituminous membranes must be completely removed.

Application Method

1. Prime the prepared surface using BESTBUILD MAXPRIME ER efflorescence resistant primer and allow it to dry for 2-4 hours.
2. Stir GODRY ROOFSHIELD using a slow speed stirrer and apply the first coat by using brush or roller. Allow it to dry for 4 to 6 hours.
3. Apply the second coat of GODRY ROOFSHIELD perpendicular to the first coat to achieve a combined thickness of 1-2 mm.
4. Allow the coating to air cure for 5-7 days before opening the floor for light foot traffic.

Cautions

- Do not apply in direct sunlight or during rains.
- Ambient temperature and material temperature should be between 10 to 40° C.
- Do not dilute.
- Ensure parapet walls, outlets, protrusions and corners are properly coated to achieve full waterproofing.
- The coating is not designed for heavy foot traffic.

AREAS OF APPLICATION

- GODRY ROOFSHIELD can be used:
- In roofs, slabs, terraces & sunshades
- Over flat and sloped surfaces
- Over surfaces like concrete screeds, asbestos, lime terrace, brick-bat coba, etc. after suitable surface preparations and repairs
- As exterior coating for water tanks

WARRANTY REGISTRATION PROCESS

To initiate warranty:

1. Visit www.godry.co.in/warranty and submit Warranty Registration Form or send an email to godry@vncgroup.com.
2. Provide the details such as name, contact number, email, site address, batch numbers of BESTBUILD MAXPRIME ER and GODRY ROOFSHIELD and invoice.
3. The company representative will inspect the site and validate the application of the product as per the directions specified.
4. Submit the pre application, application and post application photos
5. After successful site inspection and validation of the product application, Warranty Card will be generated and couriered to the address provided by you.

TERMS AND CONDITIONS

1. This Warranty disclaims any liabilities, in contracts, tort or otherwise including negligence and strict liability. There are no warranties expressed or implied under law, which extend beyond the warranty set out herein.
2. If any dispute arises between the company and the customer, in respect of the above warranty, neither shall commence any court or arbitration proceedings relating to the dispute, unless they have first complied through mediation.
3. This warranty shall be subject to the exclusive Jurisdiction of the courts in Karur.
4. The facts and all matters concerning any dispute will be kept confidential by both the customer and the company at all times.

WARRANTY CARD

Customer Details

Name: _____

Mobile Number: _____

E-mail: _____

Site Address: _____

Landmark: _____ Area: _____

City/Town: _____ District: _____

State: _____ Pincode: _____

Warranty and Product Details

GODRY ROOFSHIELD

Purchased Quantity (L): _____ Batch No.: _____

BESTBUILD MAXPRIME ER

Purchased Quantity (L): _____ Batch No.: _____

Warranty ID. No.:

Warranty commencement date